

scam

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# TV Licensing Scams



Scam emails and text messages which appear to have been sent by TV Licensing, copying their branding and logos.

The aim of these messages is to encourage you to click a link which leads to a copycat TV Licensing website where you're asked to enter your details.

## Common Scams



Today is your last day to remain licensed. You won't be covered if you let your licence expire. Your bank has declined the latest Direct Debit payment. Click here to pay now...

Due to outdated TV Licence account details your account has been flagged and it will be suspended if you fail to respond to this notification. To update your account you will need to tell us your personal details, payment method and provide official proof of your identity. Click here to update and verify your account details...



Oops! Something went wrong with your payment. We're sorry to let you know that your TV Licence could not be automatically renewed. If you don't keep up with your payments we may be forced to cancel your licence or pass your details to a debt collection agency. Click here to make a payment...



# Avoid TV Licensing Scams



**TV Licensing have confirmed that they will only message customers about payments if they have missed one.**

They will not ask you to provide personal or card details until you have signed in on their official website: [www.tvlicensing.co.uk](http://www.tvlicensing.co.uk).



**Check the sender**

Genuine TV Licensing emails are sent from [donotreply@tvlicensing.co.uk](mailto:donotreply@tvlicensing.co.uk) or [donotreply@spp.tvlicensing.co.uk](mailto:donotreply@spp.tvlicensing.co.uk). They will include your name and/or part of your postcode. If the email begins with 'Dear Customer' or 'Dear Client' it may be a scam.



**Be suspicious of any unexpected message which appears to be from an official organisation and says you must provide details or a payment within a certain time frame**

Only criminals will try to rush or panic you - don't feel guilty about refusing or ignoring requests if you are not sure about the sender's identity



**Never click on links in unexpected emails**

If you are unsure if a message about your TV Licence is genuine, sign into your account at [www.tvlicensing.co.uk/yourlicence](http://www.tvlicensing.co.uk/yourlicence)



**Report TV Licensing scams**

Report all scams to Advice Direct Scotland on 0808 164 6000 or via [scamwatch.scot](http://scamwatch.scot)

You can forward suspicious emails to [report@phishing.gov.uk](mailto:report@phishing.gov.uk)

If you have lost money or are worried that you have given your bank details to scammers, contact your bank and report it to Police Scotland on 101

Find out more:

[www.tsscot.co.uk/scamshare](http://www.tsscot.co.uk/scamshare)

