

scam

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spotlight on...

HMRC Scams



Scam emails, texts and calls offering Government grants, tax refunds or rebates, or saying your National Insurance number is going to be suspended.

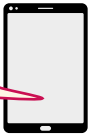
The aim of these scams is to obtain your personal details and payment information.

Common Scams



Your National Insurance number has been compromised or is invalid. Please confirm your personal details so that we can provide you with a new NI number...

You have an outstanding Tax refund of £200. Follow instructions to claim your refund at this link...



HMRC has sent you this notification as your eligibility has been checked and we owe you £756. Click here to complete a claim...



HMRC are filing a lawsuit against you. Press 1 to be connected to a caseworker.



You owe up to £500 in unpaid tax and will be arrested in a couple of hours if you don't pay immediately. Make the payment in vouchers or prepaid cards for Amazon or Google Play...



Avoid HMRC Scams



HMRC will not email, text or phone to tell you that you are due a refund, ask you to request a refund, ask for bank details or tell you to transfer money. They will never leave a voicemail threatening legal action
They advise that you should be suspicious if you receive an unexpected phone call, text or email purportedly from them asking for money or offering financial help



Don't click links in unexpected messages and don't provide details or make a payment to a cold caller

If you are unsure if a message from HMRC is genuine, check www.gov.uk/government/collections/check-a-list-of-genuine-hmrc-contacts

Links in any genuine letters or emails from them will lead to the GOV.UK website



National Insurance numbers do not expire and you will never be asked to apply for a new number

Only criminals will try to rush or panic you - don't feel guilty about refusing/ignoring requests if you are unsure about the caller's identity



Don't follow instructions given in an automated call

If you press 1 you may be put through to a scammer who will ask for your personal details



Report HMRC scams

You can report suspicious HMRC emails to phishing@hmrc.gov.uk
Forward suspicious text messages to **60599**
Report suspicious messages and calls at www.gov.uk/government/organisations/hm-revenue-customs/contact/reporting-fraudulent-emails

Find out more:

www.tsscot.co.uk/scamshare

