

scam

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# Energy Scams



Cold callers are providing misleading information about grants and funding for energy efficiency products. They try to sell energy saving or home improvement measures that consumers don't actually need and which won't provide any benefit to their properties.

## Common Scams



My company is working with the local council to offer free roof inspections. You might have toxic mould and need new insulation.

I work for an energy company - did you know that you might be eligible to receive a government grant for a new boiler? I'll just need to take your details and a deposit...



We're offering funding for new heaters which will reduce your energy bills. You'll need to take out a loan, but you'll get the money back through a government grant...


It looks like your solar panels need to be repaired or upgraded. We're offering a deal on new inverters which will make your home more energy efficient.



FREE boilers available for homeowners in Scotland! Save thousands on your energy bills - just click below and fill in your details to see if you qualify for a FREE grant.



# Avoid Energy Scams

-  **If you're considering making your home more energy efficient, seek advice from trusted companies and have an impartial assessment carried out to determine which measures will actually benefit your home**


You can do this by calling Home Energy Scotland on 0808 808 2282 or visiting [www.homeenergyscotland.org](http://www.homeenergyscotland.org)

Find Microgeneration Certification Scheme (MCS) certified installers in your area via the Renewables Installer Finder at [rif.est.org.uk](http://rif.est.org.uk)


-  **Avoid cold callers or adverts on social media**

Don't accept any information about energy saving measures from these sources without doing independent research, particularly if they tell you there are grants or funding schemes available.

Visit [www.homeenergyscotland.org/funding/](http://www.homeenergyscotland.org/funding/) to find details of funding available to you

-  **Don't agree to allow a company who cold calls you to carry out a survey on your property**

They won't be impartial and may provide misleading information about the safety of existing energy efficiency measures

-  **Be wary of cold callers who say they work for Home Energy Scotland**

Home Energy Scotland NEVER cold call people. Scammers may phone or knock on your door and provide misleading information about grants or funding

-  **Report energy scams**

Report all scams to Advice Direct Scotland on 0808 164 6000 or via [scamwatch.scot](http://scamwatch.scot)

If a cold caller refuses to leave your property, call Police Scotland on 101 or 999 in an emergency

Find out more:

[www.tsscot.co.uk/scamshare](http://www.tsscot.co.uk/scamshare)

