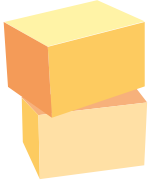


scam

share

spotlight on...

Delivery Scams



Scam emails and texts related to shipping or deliveries, which appear to have been sent by Royal Mail or other delivery companies.

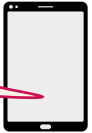
The aim of these messages is to obtain your personal and payment information, often by asking you to click a link leading to a website with official-looking branding and logos

Common Scams



Your package has an unpaid shipping fee. Pay now by tapping on this link... If not paid a return to sender will be requested

Your driver Joe Bloggs was unable to deliver your parcel today. Click here to reschedule your delivery...



We're sorry to let you know that your package which arrived today will be sent back. This may happen when the receiver's address is incorrect. To redeliver please fill out this form...




Due to damage to the outer package in the process of transportation your address information was lost. Please update the delivery address within 12 hours via this link...




Your package has been in storage for an extended period of time due to a damaged shipping label. Please use this link to pay the storage fee of £50.00 within the next 72 hours...



Avoid Delivery Scams

 Legitimate parcel delivery services will not contact you unexpectedly to ask for personal or payment details


 If you are expecting a parcel, track the delivery on the company's official website

Don't click on links or use contact details provided in an unexpected message

 Check the message carefully

Scam emails often use impersonal greetings such as 'Dear Customer' and they may contain spelling and grammatical mistakes.

They may ask you to act urgently in order to avoid losing a package. Be suspicious of any message which appears to be from an official company or organisation and tells you that you must provide your details or a payment within a certain time frame

 Royal Mail do not collect shipping costs by email or text

If you need to pay an extra delivery charge, they will post a card through your door to let you know

 Report delivery scams

Report all scams to Advice Direct Scotland on 0808 164 6000 or via scamwatch.scot

You can report Royal Mail scams at reportascam@royalmail.com

If you have lost money or are worried that you have given your bank details to scammers, contact your bank and report it to Police Scotland on 101

Find out more:

www.tsscot.co.uk/scamshare

