

scam

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# DVLA Scams



Scam emails, texts and websites which include DVLA logos and branding in an attempt to appear legitimate.

The aim of the messages is to encourage you to click on a link leading to a copycat DVLA website that asks for personal and financial information.

## Common Scams

### Vehicle Tax Status - Unpaid!

Your latest vehicle tax payment failed. It appears that some of your billing details have expired. If you don't pay your vehicle tax on time you can be fined up to £1,000 or your details passed to a debt collection agency. Click here to verify your billing details...

**ACTION REQUIRED:** Your account information is no longer accurate. Click here to update your personal, residential and bank account information...


### Renew your Driving Licence Online!

Complete the application form here and send a payment of £81\*

\*(DVLA only charge £14 to renew a driving licence online)

Your recent Direct Debit payment has failed. We have cancelled your Direct Debit mandate and your vehicle is not taxed. Failure to update your payment information may result in enforcement action being taken....


# Avoid DVLA Scams

 **DVLA never send texts or emails that ask you to confirm your personal details or payment information via a link**


Don't click on links in unexpected messages and never enter any payment or personal details

 **DVLA never send texts about vehicle tax refunds**

Tax refunds are generated automatically - you will not be asked to click on a link to claim a refund

 **Be suspicious of any unexpected message which appears to be from a government agency or official organisation and tells you that you must provide your details or a payment within a certain time frame**

Only criminals will try to rush or panic you. If you are unsure whether a message which appears to be from DVLA is genuine, check your vehicle details via the GOV.UK website

 **Before entering your details or making a payment to the DVLA, check that you are on the official website - the web address should end with GOV.UK**

Copycat websites charge a premium for services you can get for free or at a much lower cost via official Government websites.

 **Report DVLA scams**

Report all scams to Advice Direct Scotland on 0808 164 6000 or via [scamwatch.scot](http://scamwatch.scot)

If you have lost money or are worried that you have given your bank details to scammers, contact your bank and report it to Police Scotland on 101

Find out more:

[www.tsscot.co.uk/scamshare](http://www.tsscot.co.uk/scamshare)

