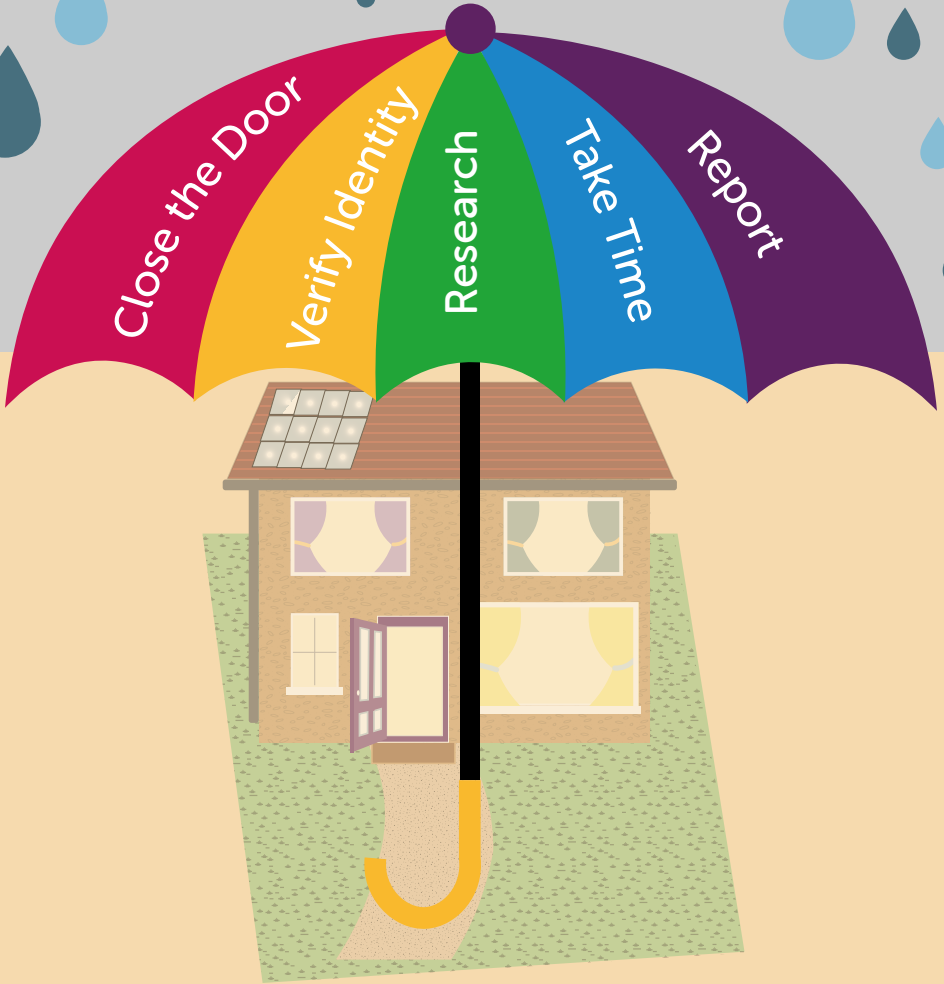


# Protect Your Home



## Shut Out Scammers

information about common doorstep  
scams and how to avoid them

# what might doorstep scammers say?

SCAM

"We've just finished a job and have some materials left over. We can give you a cheap deal on a new driveway - we'll need to start work straight away though."

SCAM

"I was just passing and noticed that your roof needs some urgent repair work. I can start work on it straight away - I'll just need you to pay a deposit so that I can buy materials."

SCAM

"My company is working with the local council to offer free roof inspections. You might have toxic mould and need new insulation."

SCAM

"I work for an energy company - did you know that you might be eligible for a government grant for a new boiler? I'll just need to take your details and a £500 deposit."

SCAM

"I work with a telecoms company and we're had complaints about broadband speeds in the area. Can I come in for a minute to check your router?"

SCAM

"We've just done some gardening work for your neighbours and can offer you a good deal."

#ShutOutScammers

#ShutOutScammers



# avoid doorstep scams



## Close the door on uninvited callers

Don't feel obliged to answer the door to a cold caller - it is your home and you should not let anyone in unless you feel comfortable.



## Verify the caller's identity

Close the door and, rather than phoning the number on the caller's ID card, look up the company's number on their official website or in an official phone directory to check their identity. Legitimate traders will be happy to wait while you perform these checks.



## Do plenty of research

Rogue traders go to great lengths to appear legitimate - get at least 3 quotes before having any work done and check at least 3 review sites to make sure you are getting genuine feedback. Find traders who have been vetted by Trading Standards at [www.approvedtrader.scot](http://www.approvedtrader.scot)



## Take time to think before making a decision

Rogue traders may try to pressure you by saying they have special deals only available today. Don't let a cold caller start work straight away.



**Report suspicious behaviour to Police Scotland on 101, or 999 in an emergency.**

**Report scams to Advice Direct Scotland on 0808 164 6000 or via [scamwatch.scot](http://scamwatch.scot)**

Sign up to the Neighbourhood Watch Scotland Alert system to receive localised alerts about crime prevention and safety issues.



Neighbourhood  
Watch SCOTLAND



SCOTSS  
Trading Standards

