

What is Test and Protect?

Test and Protect is Scotland's public health approach to prevent the spread of COVID-19 in the community.

Those who have been in close contact with someone who has been confirmed by testing to have the virus will be contacted and told to self-isolate for 14 days, so that if they have the disease they are less likely to transmit it to others.

Unfortunately, there have been reports from around the world of contact tracing scams.

The more you know about the Test and Protect scheme, the better equipped you will be to recognise scam calls and texts.



What Will Happen if I'm Contacted by a Contact Tracer?

Genuine contact tracers will text or call people who have tested positive with the virus and those who they have been in close contact with.

They will:

Introduce themselves and state the reason for their call

Address you by your name

Ask you for details of your movements and who you have come into contact with

What Will a Genuine Contact Tracer NOT Do?

Genuine contact tracers will NOT:

Ask you for any financial information, including bank details, or medical records. If a caller does not know your name, they are not a genuine contact tracer

Try to sell you anything or ask you to download anything

They MAY tell you the identity of the infected person, but only if the individual has agreed to have their details disclosed

Where Can I Find Trusted Information?

NHS Scotland:

www.nhsinform.scot/campaigns/test-and-protect
NHS Inform Helpline: 0800 22 44 88

Scottish Government:

www.gov.scot/coronavirus

Public Health Scotland:

www.publichealthscotland.scot

If you have been the victim of fraud, report it to Police Scotland on 101