

PayPal Scams



Scam emails and texts that include PayPal logos and branding.

The aim of the messages is to encourage you to click on a link leading to a copycat PayPal website that asks you to enter your personal and financial information

Common Scams



We've limited your account. After recent review of your account activity, we've decided that you are in violation of PayPal's Acceptable Use Policy. Click the link below to confirm your identity and review recent activity...

To avoid account suspension you need to accept our new terms and conditions. Please visit this link to confirm your account details...



Your account has been restricted due to a failed payment. Log in using this link to remove any pending restrictions...

This email confirms that you have received a payment. It will not be reflected in your account balance until the buyer receives proof that the item has been shipped. Click on the link below to provide a tracking number so that we can release your funds.



Avoid PayPal Scams

-  **PayPal will NEVER ask customers for their password or credit card details via email or text**
If you are required to take action in relation to your account, PayPal will use the secure message service within accounts to contact you
-  **PayPal NEVER hold funds on the condition that you confirm shipping**
If you receive an email saying that funds have been received for an item you are selling, log in to your account to check that the money has been fully deposited before sending the item
-  **Be suspicious of any unexpected message which tells you that you must provide your details or a payment within a certain time frame**
Only criminals will try to rush or panic you. Genuine emails are sent from addresses ending in **paypal.com** and will include your name. If the email begins with 'Dear Customer/Client' it may be a scam
-  **Don't click on links in unexpected messages and never enter any payment or personal details**
If you are unsure whether a message which appears to be from PayPal is genuine, sign into your account on the official website/app
-  **Report PayPal scams**
Report all scams to **Advice Direct Scotland** on **0808 164 6000** or via **scamwatch.scot**
You can forward suspicious emails to **report@phishing.gov.uk**
If you have lost money or are worried that you have given your bank details to scammers, **contact your bank and report it to Police Scotland on 101**

Find out more:

www.tsscot.co.uk/scamshare

